

# Eastern Region/Grand County Quality Improvement Committee

## Time Period April – June 2010

Attendees: Geri Swift - UFCF, Kevin Webb – DCFS, Theresa Wyatt-Hines - Family Support Center, Mike Gardner – Seekhaven, Connie Haycock – CJC, Shawn Jack – DCFS, Belinda Hurst – DCFS, Theresa Wyatt-Hines – Family Support Center, Rhiana Medina – Times Independent, Mike Gardner – Seekhaven, Clint Loper – Juvenile Court, Gen Numaguchi – FCCBH, Kevin Webb – DCFS

Excused:

Visitors: Robyn Parker-SOCC

		Review and Action Plan	Follow-up
<b>Dash Board Items:</b>		<p>April:</p> <p>Introduction to SOCC: Robynnn explained what her job is and what SOCC means. The main goal of the program is to empower families and strengthen the family. The referral for services process was explained. Dixie Dalton and Diane Carney are the DCFS workers assigned to SOCC cases.</p> <p>Shawn gave an example of a SOCC case from Blanding and described what the services were presented to the family, the family engaged in services, and a community team was developed around the family.</p> <p>Discussion was held on how to make the community aware of SOCC services and where we go from here.</p>	

		Review and Action Plan	Follow-up
		Case review: Due to time constraints, the case review was not presented and will be set aside until the next meeting.	
<b>Studies:</b>		Shawn Jack expressed concerns about the need for support to the SOCC program and asked the QIC to focus for a while on how they may be able to help resolve some of the issues they are having.	Geri Swift, Teresa Wyatt-Hines and Rhiana attended the following LIC/SOCC meetings to learn about the program and get information.
<b>CPS Issues:</b>		<p>May:</p> <p>Belinda presented a DCFS case that had been referred for investigation. The referral process and the DCFS Safety Model were explained. The Safety Model includes threat of harm, child vulnerability and protective factor. Belinda went over the investigation process and discussed how it was decided that at the completion of the case it decided that it would be a good case to refer for SOC for services. A referral was made to Robynn Parker, it has taken a while to get the family to engage, but they are finally willing to work with the team that is being developed. A discussion was held around the whole process of investigation, staffing, safety assessment, and referral for services.</p> <p>June:</p> <p>Changes in SOCC: Clint explained the changes in SOCC that are occurring since Robynn Parker is no longer the</p>	

		Review and Action Plan	Follow-up
		<p>coordinator. A discussion was held where some of the different interventions have been put in place to help out. Community agencies will be contacted to see what services or merchandise they are willing or able to supply.</p> <p>Case Review: Belinda presented a PSS case. PSS cases are Protective Supervision Services. At the conclusion of an investigation, a case is staffed and the DCFS safety model is used to determine what services are needed. Child vulnerability, threat of harm, and protective factors are screened. A Child and Family Plan was passed out and requirements were discussed.</p>	
QCR Participation:		Geri Swift assisted in the case study in May in Moab.	